

Sustaining Volunteers in Community Organizations Questionnaire

Name: _____

Name of the organization: _____

Part A

During what year did you join this organization?

Why did you want to join this organization?

Why did you want to serve this organization?

Why did you want to lead this organization?

What did you hope to gain from your association with this organization?

What do you most enjoy about this organization?

What do you least enjoy about this organization?

What traditions do you most enjoy in this organization?

What types of activities would you prefer to do more often?

Could you be better utilized in another role in our organization? Yes or No

If yes, how do you think you would be a more effective volunteer?

Part B

When was the last time a new volunteer began serving this organization?

Is this organization's membership roster expanding, maintaining or shrinking?

What is the average age of the members and volunteers in this organization?

What is the average length of membership or service in this organization?

Does this organization have a plan for succession?

Do all members and volunteers make the same contribution to the organization?

Is a 100% retention rate for volunteers a realistic goal for this organization?

What motivates individuals to continue their relationship with this organization?

Of the factors listed in the previous question, how can these motives be fulfilled?

How might this organization involve more volunteers?

How have you successfully incorporated "fun" into this organization?

What can the organization do to attract more volunteers such as yourself?

Where can the organization find other people with similar interests?

How might this organization expand its outreach and service to the community?

What can this organization do to help our members have a more fulfilling membership?

Using what we've learned, how could this organization's programming be improved?